COTTONINA
HOTEL & MINERAL SPA RESORT

Rules of safety and hygiene

Regulations for Guests
concerning regulations of functioning Cottonina Hotel & Mineral SPA Resort from 15th May 2021 until further notice

These Regulations are an integral part of the Hotel Regulations and set out specific rules for the operation of the facility, in accordance with § 8 paragraph 7 of the Hotel Regulations.

Dear Guests,

security of Guests and employees is our priority, that is why implemented rules of functioning meet the guidelines of the Ministry of Development and Chief Sanitary Inspector and the obligations imposed by the current Council of Ministers.

We believe, that the implemented rules will ensure your safe stay in our Hotel and make sure you rest comfortably.

• Cottonina Hotel & Mineral SPA Resort consists of 4 buildings surrounded by extensive grounds giving possibility of comfort and undisturbed relaxation.

• Free and extensive parking lot.

• Hotel situated in Izera Mountains a few kilometres from Świeradów-Zdrój, away from tourist crowd.

• Walking trails, running trails, bike trails and also a ski slope with gondola lift in close proximitto the Hotel.

• Amazing air quality! Thanks to Airly device installed on the Hotel grounds, availability of current weather conditions and air quality.

Stay at cottonina

- Guests moving inside the Hotel buildings are required to cover mouth and nose.
- Guests moving outside on the Hotel premises are not required to cover mouth and nose but are required to keep distance from other Guests and employees.
- The number of Guests in the Hotel will be limited and in accordance with the guidelines in the Ordinance. The number of occupied rooms by Guests on any date from 08.05.2021 until further notice will be a maximum of 50% of all Hotel rooms.

Hygiene

- Hotel is equipped with high class ozone generator used to disinfect rooms, restaurant, wellness zone and public spaces, all spaces are regularly ventilated.
- Room cleaning during the stay is restrained to minimum. The service is provided by a set schedule (Mondays, Wednesdays and Fridays) or upon request to limit the contact with the staff.
- Bath towels and bed linens are washed and delivered in sanitary regime.
- Each room is disinfected before every Guest.
- Public spaces, common rooms, the back of chairs, door knobs and hand rails are cleaned and disinfected regularly.
- Disinfecting liquids and disinfection instructions are available to Guests in public spaces.
- Instruction on proper hand washing is in every hotel bathroom.

Relaxing areas and public areas

- Gym is closed until further notice.
- Xbox room, playrooms and outdoor playground are open in accordance with set regulations.
- We encourage to Nordic Walking and bicycles equipment rental. The equipment will be thoroughly disinfected before use.

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Ametyst restaurant

- The Restaurant is closed. Meals are delivered to the rooms according to set regulations.
- All meals are prepared maintaining safety and hygiene rules.
- Selection of A'la carte dishes is limited, only short menu is available. A'la carte dishes are served in the restaurant garden or in the hotel room upon request.
- Meal times:
  - Breakfast is served from 07:30 until 10:30,
  - Dinner is served from 17:00 until 20:00,
  - A'la carte orders are available from 13:00 until 17:00 and from 18:30 until 20:30 from Sunday to Thursday and from 13:00 until 17:00 and from 19:00 until 21:30 on Fridays and Saturdays.
    Orders are accepted by telephone directly from the hotel room by dialing 5002.
- Cotton Club is closed until further notice.

Wellness zone and Mineral SPA

- Wellness Zone is closed until further notice.
- Mineral SPA is open during limited hours and is working according to set regulations. We encourage to telephone bookings of treatments.
- Mineral SPA performs only facial massages and facial treatments. Massages and body treatments are not performed.
- We encourage to cosmetics' purchase and skin consultations given by cosmetologists.

Hotel staff

- Hotel staff strictly obeys imposed safety and hygiene regulations. Implemented rules imposed by the Ministry of Development and Chief Sanitary Inspector are to ensure the safety and healthcare of Guests and employees.
- Operational procedure in case of infection amongst Guests or employees was implemented.
- Hotel staff moving outside on the Hotel premises are not required to cover mouth and nose but required to keep distance from Guests and other staff.
- Hotel staff moving inside the Hotel buildings are required to cover mouth and nose.

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